



# Technical Requirements for Online Learners

The following are the minimum technical requirements, both hardware and software that Online Learners must consider prior to participating in an online course.

## Computer and Internet Connection with Web Browser

You will need regular access to a computer with an internet connection. High speed broadband access (LAN, Cable or DSL) is highly recommended for the optimal learning experience. Some courses have more advanced system requirements.

A Macintosh or PC (laptop or desktop) system with these minimum requirements:

### PC

Compatible Operating System: Windows 10 or higher

Web Browser: **Chrome, Firefox, Edge, Internet Explorer** 11 or higher

### Mac

Compatible Operating System: OS 10.13, Mojave

Web Browser: **Chrome, Firefox, Safari**

## Hardware Requirements

- Supported Operating Systems: Windows 10 or MAC OS X 10.13 and higher.
- Internet Access: High-speed internet connection, such as Broadband, Cable, DSL, or Wireless. Your internet connection is critical for viewing videos and other supplemental videos in the Learning Management System (LMS).
- Audio: A working sound card and speakers will be required.
- Camera/Webcam & Microphone: Microphone and camera are required to participate in webinars, complete assignments/projects and interact with classmates. Most laptops have integrated cameras and microphone.
- Printer: When you login to your online course(s) you will find your syllabus, articles and assignments. Most students find access to a printer imperative. While you may feel comfortable accessing documents online, having a hard copy of some information can prove useful. Also, having the ability to take notes and highlight main points in assigned readings can help you when studying and/or completing assignments and research projects.



## Software Requirements

- Many course areas may have additional software requirements. This may include video, audio playing software or a specific reader applications, such as **Adobe PDF**.
- Most submitted coursework require word processing software. For example, all documents must be submitted as either a **Microsoft Word** (docx) file or **Google Docs**.
- In some instances, it may be necessary for some users to upgrade their **Flash** or **Java** versions.

## Email

You may be required to use your personal email account.

## Other Devices

You may access and interact with most course elements, readings, multimedia, email and discussions through tablets and smartphones. While tablets, smartphones and other mobile devices may allow for some completion of coursework, they are not guaranteed to work in all areas. Please ensure you have a laptop or desktop available to complete coursework.